

Give it to us straight!! We want to know....!!

How are we doing ???

Estimator name: Dave Barleigh

1. During your initial call to us, how would you rate the manner in which your call was handled?
 Very GOOD FAIR POOR
2. Was our salesperson punctual? YES NO
3. Was our salesperson helpful and polite? YES NO
4. Did our salesperson provide you with the information you requested? YES NO
5. Would you call us again? YES NO
6. Was our crew tidy and professional? YES NO
7. Did the crew complete the job to your satisfaction? YES NO

Comments: Outstanding Service and Workmanship
Very pleased with the job.

Please continue comments on back.

(Please Print)

Name: William Brierley

Address: 242 Budds Landing Rd, Warwick Md,

Phone: 302-834-9186

Email: Bill and Sheila in Bear @comcast.net

Richards Paving Inc.

9 Bellecor Drive

New Castle, Delaware 19720

Phone: (302) 328-5828 / 1-800-ASPHALT

Fax: (302) 328-5949

Email: info@richardspaving.com

Website: www.richardspaving.com

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How are we doing ???

Estimator name: DAVE BURLEIGH

1. During your initial call to us, how would you rate the manner in which your call was handled?
 GOOD FAIR POOR
2. Was our salesperson punctual? YES NO
3. Was our salesperson helpful and polite? YES NO
4. Did our salesperson provide you with the information you requested? YES NO
5. Would you call us again? YES NO
6. Was our crew tidy and professional? YES NO
7. Did the crew complete the job to your satisfaction? YES NO

Comments: Comparing your work with similar projects
in my neighborhood I would say your work is
greatly superior-
Please continue comments on back.

(Please Print)

Name: (MRS) ELIZABETH DECKER

Address: 235 DUNCAN AVE. McDANIEL CREST

Phone: (302) 478-1619

Email: _____

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Estimator name: Rick Polling

1. During your initial call to us, how would you rate the manner in which your call was handled?
 GOOD FAIR POOR
2. Was our salesperson punctual? YES NO
3. Was our salesperson helpful and polite? YES NO
4. Did our salesperson provide you with the information you requested? YES NO
5. Would you call us again? YES NO
6. Was our crew tidy and professional? YES NO
7. Did the crew complete the job to your satisfaction? YES NO

Comments: Rick was great from start to finish. Quickly & clearly answered all my questions before signing the contract, and was available and on the job site throughout the driveway process. →
Please continue comments on back.

(Please Print)

Name: Barbara LeFrancois
Address: 2 Bala Road, Newark, DE 19713
Phone: 302-731-0814
Email: barbie1188@comcast.net

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Rick went far beyond his job by helping me get a contractor to fix a problem that was necessary before the driveway could be done. He kept me well informed along the way of when each step of the paving process was happening. Both of the work crews did an excellent job and were courteous and conscientious of the job they were doing.

I greatly appreciate Rick Pulling and Richard's Paving for a job well done.

Thank you.

Barbie Lefrancow

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Estimator name: Dave Burleigh

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4. Did our salesperson provide you with the information you requested? YES NO
5. Would you call us again? YES NO
6. Was our crew tidy and professional? YES NO
7. Did the crew complete the job to your satisfaction? YES NO

Comments: Excellent job. Very responsive staff
Thanks for a job well done.

Please continue comments on back.

(Please Print)

Name: Ger Meeuwissen
Address: 108 St. Andrews Drive, Avondale,
PA 19311
Phone: 610-268-2094
Email: gmeeuwissen@gmail.com

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9 Bellecor Drive
New Castle, Delaware 19720
Phone: (302) 328-5828 / 1-800 ASPHALT
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Estimator name: Herb

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 GOOD FAIR POOR
2. Was our salesperson punctual? YES NO
3. Was our salesperson helpful and polite? YES NO
4. Did our salesperson provide you with the information you requested? YES NO
5. Would you call us again? YES NO
6. Was our crew tidy and professional? YES NO
7. Did the crew complete the job to your satisfaction? YES NO

Comments: Nice Job Excellent quality

Would recommend to friends, family & neighbors
Please continue comments on back: would not change anything about the process.

(Please Print)

Name: Stephen Rosiak & Sharon Rosiak

Address: 513 Darley Rd Claymont De 19707

Phone: 793-1561

Email: hausersa@comcast.net

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New Castle, Delaware 19720
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Estimator name: MR. BUCCI

1. During your initial call to us, how would you rate the manner in which your call was handled?
GOOD FAIR POOR
2. Was our salesperson punctual? YES NO
3. Was our salesperson helpful and polite? YES NO
4. Did our salesperson provide you with the information you requested? YES NO
5. Would you call us again? YES NO
6. Was our crew tidy and professional? YES NO
7. Did the crew complete the job to your satisfaction? YES NO

Comments: EXCELLENT JOB! WE WOULD RECOMMEND YOU HIGHLY.

Please continue comments on back.

(Please Print)

Name: _____
Address: _____
Phone: 302. 778. 2907
Email: _____

Piet Van Ogtrop
23 Mt. Airy Dr.
Wilmington, DE 19807

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9 Bellecor Drive
New Castle, Delaware 19720
Phone: (302) 328-5828 / 1-800 ASPHALT
Fax: (302) 328-5949
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4. Did our salesperson provide you with the information you requested? YES NO
5. Would you call us again? YES NO
6. Was our crew tidy and professional? YES NO
7. Did the crew complete the job to your satisfaction? YES NO

Comments: YOUR SERVICE WAS EXCELLENT IN EVERY ASPECT. YOUR SALESMAN WAS IN THE AREA AND CAME RIGHT OVER TO MY HOUSE AFTER MY CALL.

Please continue comments on back. I AM VERY PLEASED WITH YOUR STAFF AND THE JOB THEY PERFORMED.

(Please Print)

Name: SARA JANE WEIBLE

Address: 2221 MARSH RD ARDEN 19810

Phone: 302-475-5100

Email: _____

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New Castle, Delaware 19720
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